



# ESCAPADE FRANÇAISE

CANCELLATION POLICY-COULEUR CORSE

## **FROM YOU:**

ANY CANCELLATION ON YOUR PART BEFORE DEPARTURE MUST REACH US BY REGISTERED LETTER WITH ACKNOWLEDGEMENT OF RECEIPT. THE AMOUNT OF THE SUMS WITHHELD IS CALCULATED ACCORDING TO THE FOLLOWING SCALE: MORE THAN 30 DAYS BEFORE DEPARTURE: FIXED PRICE OF 50 € COVERING THE MANAGEMENT FEES.

BETWEEN 30 AND 21 DAYS OF DEPARTURE: 25% OF THE PRICE OF THE STAY

BETWEEN 20 AND 8 DAYS OF DEPARTURE: 50% OF THE PRICE OF THE STAY

BETWEEN 7 AND 2 DAYS OF DEPARTURE: 75% OF THE PRICE OF THE STAY

LESS THAN 2 DAYS BEFORE DEPARTURE: TOTAL STAY

THESE SUMS WILL BE REFUNDED TO YOU BY THE INSURANCE IN CASE OF JUSTIFIED CANCELLATION, IF YOU HAVE TAKEN OUT SUCH INSURANCE. THE AMOUNT OF THE INSURANCE AND YOUR CONTRIBUTION WILL NOT BE REFUNDABLE.

ANY VOLUNTARY INTERRUPTION ON YOUR PART WILL NOT GIVE YOU THE RIGHT TO ANY REIMBURSEMENT, NOR WILL ANY EXCLUSION DECIDED BY YOUR ACCOMPANYING PERSON FOR INSUFFICIENT LEVEL OR FAILURE TO RESPECT THE SAFETY INSTRUCTIONS.

IF YOU ARE UNABLE TO MAKE THE STAY, YOU MAY PROPOSE ANOTHER PERSON TO US ON THE CONDITION THAT THEY MEET THE SAME CONDITIONS AND THAT WE HAVE NOT ALREADY MADE RESERVATIONS IN YOUR NAME. YOU ARE REQUIRED TO INFORM US BETWEEN 7 AND 15 DAYS BEFORE DEPARTURE BY REGISTERED LETTER WITH ACKNOWLEDGEMENT OF RECEIPT.

## **ON OUR BEHALF:**

SHOULD WE HAVE TO CANCEL A DEPARTURE FOR REASONS BEYOND OUR CONTROL, WE WILL THEN OFFER YOU DIFFERENT ALTERNATIVES, AT THE CURRENT RATE, OR A FULL REFUND OF THE SUMS PAID. ON THE OTHER HAND, AS SOME OF OUR STAYS ARE SUBJECT TO A MINIMUM NUMBER OF PARTICIPANTS, IF WE HAVE TO CANCEL, YOU WILL BE INFORMED AT LEAST 21 DAYS BEFORE THE PLANNED DATE. NO COMPENSATORY INDEMNITY WILL BE PAID.

ALL COMPLAINTS OR DISPUTES SHOULD BE ADDRESSED TO US  
ON THE CONTACT TAB.